

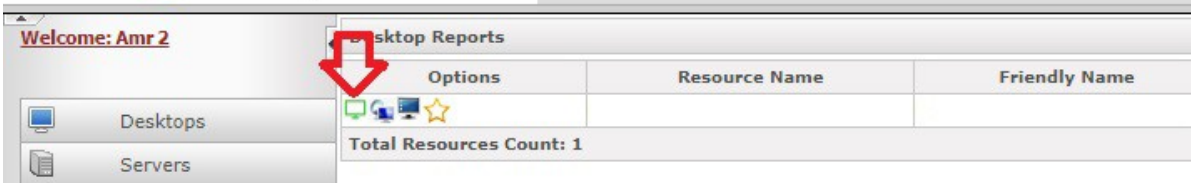


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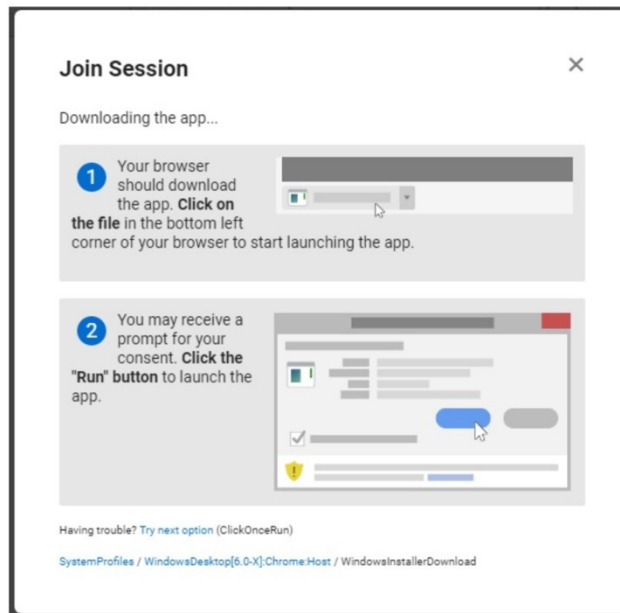
CONNECT WISE CONTROL INSTRUCTIONS FOR WINDOWS

How to remote into your computer using Connect Wise Control:

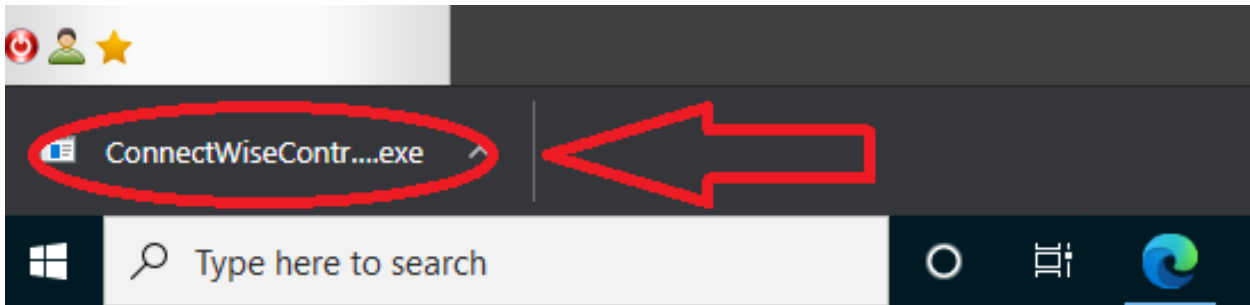
1. Visit <https://trueitpros.com/access>
2. Enter your username (typically your email address)
3. Enter your password (assigned by trueITpros when you set up your account)
4. Click the icon next to the name of the unit you want to access. Check below.



5. After that you will have the below notification that the internet browser started to download the installation file for Connect Wise Control.

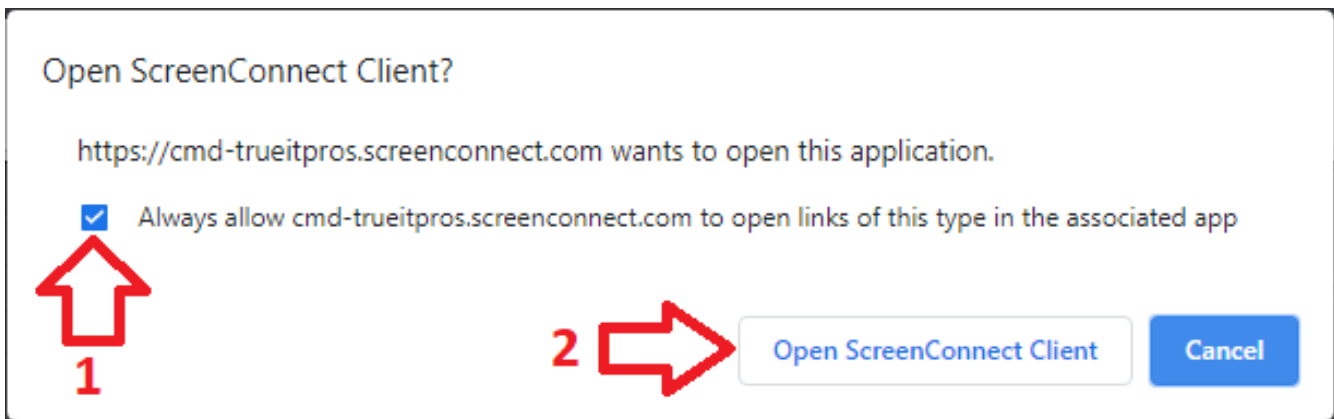


6. Run the installation file Connectwisecontrol.exe



7. After finishing the installation click the Icon again next to the Computer name the same as in point (4)

8. After that on the top of your browser you will have pop-up permission to allow connect wise to control your Computer, mark (Allow), and Click (open ScreenConnect Client). Check the below.



9. ScreenConnect Client Ready now for use, click on the icon of the View on the left side for the application toolbar to select view of your Monitor. Check the below.

10. Enter your username (the username to your computer).

11. Enter your password (the password to your computer).

12. You can now use your computer as if you were in front of it!